

Cable Installation & Repair Technician

Job description

* Residential and Commercial installation and service for Phone, Internet and Digital TV.

Are you looking for a technical career utilizing the latest, state-of-the-art technologies?

Connectall Communications Ltd. is seeking multifaceted, self-motivated, customer service focused individuals to be part of our Installation and Repair team for residential phone, Internet and Digital TV services in **Hamilton/Niagara, On** and surrounding area.

This position is great for people who enjoy driving local roads, working outdoors, operating independently with a best in-class approach to customer service. If you think that a truck and a laptop, make for a great office, explore the wonderful career opportunities at Connectall Communications Ltd.

Job Responsibilities

- Drive to and from residential and small business customer locations in a defined geographic area performing installation and repair of phone, internet and digital TV services on behalf of our client
- Receive and complete work orders from a centralized dispatch centre ensuring that routes are efficient and that service is delivered in a timely manner
- Operate equipment and vehicle in a safe manner, ensuring adherence to Connectall's safety program
- Interact with customers in a professional and courteous manner to ensure that their work orders are completed as requested
- Provide a high level of customer service ensuring that any escalations or concerns are addressed professionally
- Troubleshoot technical issues
- Trace and locate appropriate telecommunications links, which could involve climbing telephone poles, working in confined spaces (attics and crawl spaces) and climbing ladders.
- Utilize handheld tools within the customer location
- Work both indoors and outdoors at the customer location
- Utilize a laptop computer and various software applications
- Ensure vehicle, test equipment and tools are maintained in excellent condition

Job Type: Full-time

Schedule:

- Evening shift
- Monday to Friday
- Overtime
- Weekends as needed

Other Considerations:

- Competitive wages based on performance objectives
- Safety training provided
- Full-time position; year-round opportunity
- Growth within company is encouraged!

Benefits:

- Health Benefits * (Dental, Disability, Extended Health Care, Life Insurance, Vision Care)
- Company Uniforms
- Boot allowance
- * Incentive programs

Licence/Certification:

- Valid G licence (preferred)
- Working at Heights
- WMHIS

Work Location: In person

Work Remotely: No